

# Esterase

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Welcome ESTERASE, experts at delivering commercial advantage to small & medium sized organisations in the legal sector. Esterase Ltd was founded to provide support to professional organisations, typically working in the legal sector. Our aim is to supply our clients with the best of both worlds; dedicated personnel working as part of your team and a backup resource of specialist expertise capable of delivering significant commercial and competitive advantage. Esterase provides strategic and practical support to small and medium sized organisations working in the legal sector and looking to improve their competitive position. From Accounts to HR, from business development to office procedures and more, we supply dedicated expertise across the organisation to meet the challenges you face. We deliver clear benefits whether on one off projects or when providing long term complete management solutions, allowing you to focus on supporting your clients. Financial control, management of accounting processes and client accounts Credit control and cash flow management Creative marketing strategies and their implementation to build the client base and develop market share. Development of future strategy and business plans Preparation of compliance plans for solicitors practices Developing and implementing robust but practical practice procedures • No-nonsense risk management Administration and technical support for Compliance Officers, allowing them to deliver their responsibilities to their full potential. Provision of non-exec/independent support and mentoring to Partners and Management Committees to support them in Professional help offered in relation to business start up to include compliance plans, internal policies to encompass all issues. Esterase offers a complete Complaint Handling service or one off complaint

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handling including liaising with LeO. Feedback is provided to the firm about complaints information to enable the firm to take action to address any issues/training needs. Advice can be given in respect to what your complaint procedure should look like. The benefit to the firm is a robust complaint procedure with less stress to the firm at much less cost than a partner dealing with the complaint.